



This package is a part of Celpax's web based session and reports, that complement our devices to improve employee mood.

# Support

- Who on your team will answer questions from managers and employees?
- We can give first or second line support.

## Why get this?

- Get answers from us straight away
- Higher chance of success if managers are not used to searching for answers or asking questions in online forums



## What's included?

COMMUNITY	BASIC	PRIORITY*
<ul style="list-style-type: none"> <li>• <a href="#">Forum</a></li> <li>• <a href="#">Knowledge Base</a></li> </ul>	<ul style="list-style-type: none"> <li>• <a href="#">Forum</a></li> <li>• <a href="#">Knowledge Base</a></li> <li>• Email support</li> </ul>	<ul style="list-style-type: none"> <li>• <a href="#">Forum</a></li> <li>• <a href="#">Knowledge Base</a></li> <li>• Email support</li> <li>• Chat</li> <li>• Phone</li> <li>• SLA: 8 h business hours follow-up CET</li> <li>• On-premise spare devices</li> <li>• <b>Includes 1 Follow-up meeting every quarter</b> (worth 110€)</li> </ul>
<p><b>0 €</b></p> <p>Monthly per worksite</p>	<p><b>25 €</b></p> <p>Monthly per worksite</p>	<p><b>50 €</b></p> <p>Monthly per worksite</p>

### \*Priority Support

- Includes 1h Follow-up session per quarter (web based coaching) to see how your project is evolving and help you take action
- Get inspiration and Best Practices from other users as you enter new phases

